



DATE _____

I, _____, provided the sample registered under the profile
name _____ and for one or more of the following reasons,
am requesting to update my account email address to (please provide an email address
currently not associated with a 23andMe account): _____

Please check one box:

☐ I no longer have access to the current account email address:

- ☐ I incorrectly entered my email address.
- ☐ I no longer remember my account email address.
- ☐ Other:

Full name:

Phone number:

Address to which the kit was originally shipped (if retail purchase, indicate retailer name):

Ticket Inquiry Reference Number(s):

(from previous correspondence with customercare@23andme.com, may leave blank if n/a)

Signature (only wet ink signatures will be accepted):

X _____

***Include a copy of your unexpired, government-issued photo ID. Note that submissions without a clear copy of a valid photo ID containing a signature will not be processed.**